

QChannel

**You can see at all times what is being done and how,
because communication is important.**

What is QChannel?

It is a communication service with dealer clients, designed so that you can operate like an independent Web Platform. Using it together with Quiter AutoWeb, it works in a fully integrated manner.

Right now, with QChannel, communications with clients can be automatic via e-mail, or in real time using the on-line chat function.

This communication can include digital contents such as videos or photos that can be taken using any mobile device, and can be viewed by clients with any browser, even when access is through mobile devices.

Features / Advantages of QChannel:

- Fully web-based and independent platform, compatible with any DMS
- Does not require investment in hardware or the engagement of services from third parties on the part of the dealer
- Professional hosting / video transmission (without publicity, etc.) service hosted in the cloud
- Compatible with mobile devices and web browsers
- Allows communications in real time with the client using the on-line chat function
- Advanced Report system

QChannel After-sales functions:

Video recording of the Visual Inspection without the presence of the client and sending of video and estimate for acceptance of the identified work

Video recording of additional work detected during vehicle repair and sending of video and estimate to the client for acceptance

Client notification of completion of the vehicle repair

Real-time communication with the client using the on-line chat function with the service assistants

Advanced Report to know increase in garage sales as a result of the use of this solution